

Cakes by Meredith

Terms of Service

Cakes by Meredith strives to make the best cake, dessert, and candy for your special occasion. In order to continue providing the best service possible, please read the terms of service, print out, sign, and mail with your initial payment.

*Cakes by Meredith/Meredith Wade will not be held liable for negligence or damage to the cake/dessert/candy (including, but not limited to mishandling by the party/staff, excessive heat, theft or other malicious actions affecting the quality or integrity of the product) once it has been delivered or picked up.

*Cakes by Meredith/Meredith Wade will not be held liable for any allergic reaction the members of the party may have to ingredients in the cake (including but not limited to chocolate, almond extract, nuts), nor improper use or handling of the construction equipment (including but not limited to dowel rods, flower spikes, separator plates). Cakes by Meredith/Meredith Wade provides disclosure on your cake stand, alerting you and your guests to the ingredients that may pose health risks for those who have the above mentioned allergies and the use of construction items to stabilize the cake.

*Cakes by Meredith/Meredith Wade will only book enough cakes that can be created on a certain day to insure the quality of YOUR cake is perfect. We will not "mass produce" cakes and jeopardize the integrity of yours. For this reason, a 50% deposit is required at the time of order. This locks in your date immediately and insures that you are one of only a few on that particular day. Without the deposit, Cakes by Meredith/Meredith Wade cannot insure that a cake can be made for you that day.

*Because your cake, dessert, or candy's preparation starts the week of your celebration date, immediate notice of cancellation is required. If your wedding/party/celebration is cancelled or post-poned, Cakes by Meredith/Meredith Wade will schedule your cake, dessert, or candy to be delivered on an alternate date. Cakes by Meredith/Meredith Wade requires a 4-week notification of such changes. In a matter of inclement weather and post-ponement, immediate notification is needed if such post-ponement falls under the 3-week period. Your deposit is non-refundable. If any flowers, special supplies, toppers, etc. have already been purchased by Cakes by Meredith/Meredith Wade before your cancellation date, you are responsible for those costs.

*Payment in full is due 4 weeks prior to the wedding date. Orders not paid in full by the 4-week deadline will be cancelled without refund of deposit, unless a valid reason is given to Cakes by Meredith/Meredith Wade for the lateness by either phone or e-mail. In such the case, payment will be expected to be Express Mailed Next Day in Money Order ONLY or credit card payment.

*I understand that Cakes by Meredith is a Delaware licensed, home-based business. Cakes by Meredith/Meredith Wade takes every precaution necessary to insure your cake is of the highest quality. I understand that she will treat my product(s) with the utmost care and prepares my product(s) in a completely sanitized/bleached environment, including the utensils used to create my product(s).

*Candle/Fountain Rental.....A rental fee and deposit are required at the time of the booking of your wedding cake. The deposit will be returned to you within 14 days after the safe return/pickup of the fountain/candles. If for any reason the fountain or candleholders are damaged during your celebration, the deposit will not be returned and you will be responsible for the cost of replacing any damaged portion of the fountain/candle set. The replacement cost of the fountain is \$100 and the replacement cost of the candle set is \$300 plus shipping costs.

*It is imperative that Cakes by Meredith be able to contact you personally from the date of booking to the day of the wedding. Some ingredients are seasonal and cake in itself is sometimes temperamental. Cakes by Meredith may need to make adjustments in construction due to humidity, temperature and other factors or substitute a cake or filling if the ingredients (i.e. fresh fruits) are not to her standards that week. In the event that Cakes by Meredith needs to contact you with such questions, it is of the utmost importance she speaks directly to you or the person responsible for payment. This does not include wedding or event planners. Often when having to go through another party to contact the client, questions and answers are not worded correctly and mistakes can be made on design and flavors. The Bride/Groom/Parents are the sole client(s) of Cakes by Meredith and as such, please make sure you advise your event planner that Cakes by Meredith will be in direct contact with you, the Client, for relative questions pertaining to your cake.

I have received, read, understand and agree to the terms of service.....

Purchaser Name: _____

Celebration Date: _____

Time: _____

Location: _____

Contract Amount: _____

Amount Paid: _____

Amount Due: _____

Signature and Date: _____

Client Contact Information (Printed Name, Address, Phone numbers and email address)

(Please provide any details of the venue location as well.....address, phone numbers,
planner/banquet coordinator)